

March 24, 2020

To Our Valued Customers,

In these challenging times, we wanted to take a moment to update you on how we are responding to the coronavirus.

Our hearts are with everyone who has been impacted by this virus across our global community. In the midst of a pandemic, we are reminded of how quickly things can change. At this time, we should take nothing for granted and come together to be there for each other.

With that in mind, the health and safety of our employees remains to be our top priority. Therefore, numerous measures were implemented to protect our employees and mitigate the risk of potential virus contamination:

- PeterPaul team members who are able to work remotely have been set up
- Social distancing throughout our facilities has been required
- Arrangements to work split shifts has been created to reassure social distancing
- Cleaning and sanitation schedules have been enhanced
- Suspension of all non-essential business travel has been implemented
- Suspension of non-essential visits to our facility has been enforced

We are available to conduct any meetings with you online or by phone, because our relationship with you is important to us. The PeterPaul Team is working hard to keep the organization moving along.

Much like you, we are continuously monitoring the evolution of this situation as we balance employee safety with business continuity. You can find the latest updates on our response on the front page of our website, peterpaul.com.

While these are clearly unusual circumstances, we are committed to providing business as usual as much as we can. We have technically enabled our teams to provide you the same service you are used to as we are committed to helping you.

As things continue to evolve, we'll continue to communicate with you. If you have any questions, please do not hesitate to reach out to your PeterPaul Sales Manager & Customer Service Representative.

Be Safe and Stay Healthy.

The PeterPaul Management Team